## Take Back Our Grid

Please don't grant any rate increase for Eversource as they just don't deserve it! I know the Eversource CEO provided a 15 page response to the effort of storm restoration demonstrating how good they performed! Unfortunately he doesn't know the reality of his projects and resource efforts. Let me give you an example. In July 2020, Eversource began a project to install longer poles and new wires on pole tops along my street. I live on a Cul De Sac at end of street. I don't understand the purpose to perform this effort and expense, as we still lost power for 8 days in last storm? This project took over a month to complete, the 3 to 5 trucks would meet at Cul De Sac and park until 10:00am, then go to work until 12:00pm, come back and sit in trucks until 12:45pm, then go to work until 2:30pm, come back and sit in trucks until 3:30pm then leave for day! So, basically they work <sup>1</sup>/<sub>2</sub> a day for full day pay! Ridiculous! There were supervisors in various cars on occasion but the work day never changed? The project ended before the last storm, yet the big orange signs with red flags are still on both sides of street indicating "Utility Work Ahead"? They didn't bother to remove signs, who is responsible for these signs....they seem to be expensive ones? Obviously, there is great waste of resources and equipment! There needs to be better and real oversight on these improvement projects to eliminate wasted expense, change is required! There is only one way to improve continuous electrical service to customers, which is to address the trees! I can report to you that on my street, the trees are 2 to 3 times taller than the new poles and many are within 6 ft of poles. The trees are always falling and we lose power at least 3 times per year! Trimming the trees is a waste of money, the trees need to be examined and any suspect tree should be cut down! It's time to change the business model for Eversource and to change the current practices! They just don't work! Martin Katz, Wilton Sept. 7, 2020